

# EMILY SEVRIN

ICT BUSINESS ANALYST- EN-FR-NL-(ES)



## CONTACT



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## VALUES

- ❖ Personal development
- ❖ Benevolence
- ❖ Empathy

## EXPERTISE

### SOFT SKILLS :

- ❖ Adaptability
- ❖ Analytical thinking and goal oriented
- ❖ Communication
- ❖ Creativity
- ❖ Organization and planning
- ❖ Team spirit and co-creation

### HARD SKILLS :

- ❖ Trilingual : French – Dutch – English (+B2 in Spanish)
- ❖ BPMN & UML modelling
- ❖ Agile : SCRUM (Product Owner)
- ❖ SQL (DDL, DML, DRL) & SSMS
- ❖ Creating mock-ups (Balsamiq) & testing
- ❖ BI : - databases,
  - Data Warehouse creation (SSMS),
  - ETL (SSIS)
  - data analysis and reporting (PowerBI)

## ABOUT ME

Passionate and curious about emerging technologies, I recently decided to make a career shift as an ICT Business Analyst.

Coming from the Architecture and Real Estate sector, I notice a lot of similarities between both jobs, especially when it comes to listening to the different stakeholders, analysing their needs, and providing a tailored solution in response.

## EDUCATION & TRAINING

### ◆ 2022 ICT BUSINESS ANALYST AT TECHNOBEL (04/2022-12/2022) :

#### Data modelling :

- BPMN & UML
- Entity/Association & Relational database modelling
- Mock-ups (Balsamiq), UX & testing

#### Project Management :

- MS Project
- ERP & CRM
- PMI, 6 Sigma & Lean
- Agile : SCRUM (Product Owner)
- Stress & Risk management

#### Business Intelligence :

- Databases & Data Warehouse creation (SSMS)
- SQL : DDL, DML, DRL (SSMS)
- ETL (SSIS)
- Data analysis & reporting (PowerBI)
- Introduction to AI

#### General knowledge :

- HTML-CSS-JS & GitHub
- Algorithms, Object-oriented, Python
- Jira, Confluence, Wordpress
- MS 365 tools (Sharepoint, PowerApps, etc.)
- NoSQL (MongoDB) & Big data

### ◆ 2015 MASTER OF ARCHITECTURE – University of Brussels (ULB - La Cambre - Horta)

## EXPERIENCE

### ◆ 2019–2021 Technical Consultant in Real Estate • de Crombrugghe & Partners •

- Data analysis and growing knowledge of Real Estate markets
- Establishment of Architectural Surveys
- Proactive Team Player : participating in different projects by ensuring an end to end follow-up with the rest of the team and act as the single point of contact (SPOC) for the client.
- Good understanding of the client's business environment and Real Estate needs
- Managing several projects simultaneously
- Urban Planning research and advice
- Writing of measurement reports and calculation of apportionments in multi-tenancy buildings

### ◆ 2018 Check-in and Boarding Agent • Swissport - Brussels Airport •

- Multitasking, security and identity verification, stress management
- Altea check in software and Emirates check in software

### ◆ 2017-2018 Open Water Instructor SSI • French Kiss Diving – Koh Tao, Thailand •

### ◆ 2016 Architect • AAC – Brussels •

- Project Management, translation of technical specifications Dutch-French
- Construction Site Supervision, organizing and managing of urban planning permit files
- AutoCAD building design.